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## Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline—Second Edition



This document contains guidelines for performance of point-of-care (POC) blood glucose testing that stress quality control, training, and administrative responsibility.

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A guideline for global application developed through the NCCLS consensus process.



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## Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline—Second Edition

### Abstract

NCCLS document C30-A2— *Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline— Second Edition* provides information for use by acute and chronic care facilities with laboratory support for structuring a point-of-care (POC) blood glucose testing service intended to ensure quality test results, as well as high-quality patient care. For facilities where laboratory support is not available, refer to NCCLS document AST4—*Blood Glucose Testing in Settings Without Laboratory Support*.

C30-A2 introduces policy-related issues with respect to administration of the program, persons who perform the tests, selection of methods, reporting of results, and the quality assurance aspects of point-of-care blood glucose testing. Also discussed are the uses of point-of-care blood glucose testing, authorization of operators, instrument verification, and procedural steps.

NCCLS. *Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline—Second Edition*. NCCLS document C30-A2 (ISBN 1-56238-471-6). NCCLS, 940 West Valley Road, Suite 1400, Wayne, Pennsylvania 19087-1898 USA, 2002.

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## Foreword

When rapid results are required for medical staff members to make therapeutic decisions, and the time required to obtain results from the clinical laboratory would compromise patient care, point-of-care (POC) blood glucose testing is appropriate. Note, however, that this type of testing supplements, rather than substitutes for, testing in the clinical laboratory.

Designing a POC blood glucose testing service requires the close and active collaboration of many departments within the user institution. The primary focus of responsibility for POC blood glucose testing may vary with the specific needs of each institution.

Guidelines for all aspects of a POC blood glucose testing service are presented in this document. The committee believes that a facility must consider all of the recommendations within this document when developing a POC blood glucose testing service. Individual users must demonstrate their ability to operate instruments and perform quality assurance (QA) procedures. Strict adherence to procedures as recommended by the manufacturers must be observed.

Readers of this document are cautioned to monitor changes in laboratory regulations so that POC blood glucose testing procedures can be modified to comply with new requirements.

## Standard Precautions

Because it is often impossible to know what might be infectious, all human blood specimens are to be treated as infectious and handled according to “standard precautions.” Standard precautions are guidelines that combine the major features of “universal precautions and body substance isolation” practices. Standard precautions cover the transmission of any pathogen and are thus more comprehensive than universal precautions, which are intended to apply only to transmission of blood-borne pathogens. Standard precaution and universal precaution guidelines are available from the U.S. Centers for Disease Control and Prevention (*Guideline for Isolation Precautions in Hospitals*. Infection Control and Hospital Epidemiology. CDC. 1996;Vol 17;1:53-80), (MMWR 1987;36[suppl 2S]2S-18S), and (MMWR 1988;37:377-382, 387-388). For specific precautions for preventing the laboratory transmission of blood-borne infection from laboratory instruments and materials and for recommendations for the management of blood-borne exposure, refer to NCCLS document [M29—Protection of Laboratory Workers from Occupationally Acquired Infections](#).

## Key Words

Authorization, blood glucose, diabetes, operator, point-of-care (POC) testing, training, verification

## The Quality System Approach

NCCLS subscribes to a quality system approach in the development of standards and guidelines, which facilitates project management; defines a document structure via a template; and provides a process to identify needed documents through a gap analysis. The approach is based on the model presented in the most current edition of [NCCLS HS1- A Quality System Model for Health Care](#). The quality system approach applies a core set of “quality system essentials (QSEs),” basic to any organization, to all operations in any healthcare service’s path of workflow. The QSEs provide the framework for delivery of any type of product or service, serving as a manager’s guide. The quality system essentials (QSEs) are:

- QSEs**
- |                        |                        |
|------------------------|------------------------|
| Documents & Records    | Information Management |
| Organization           | Occurrence Management  |
| Personnel              | Assessment             |
| Equipment              | Process Improvement    |
| Purchasing & Inventory | Service & Satisfaction |
| Process Control        | Facilities & Safety    |

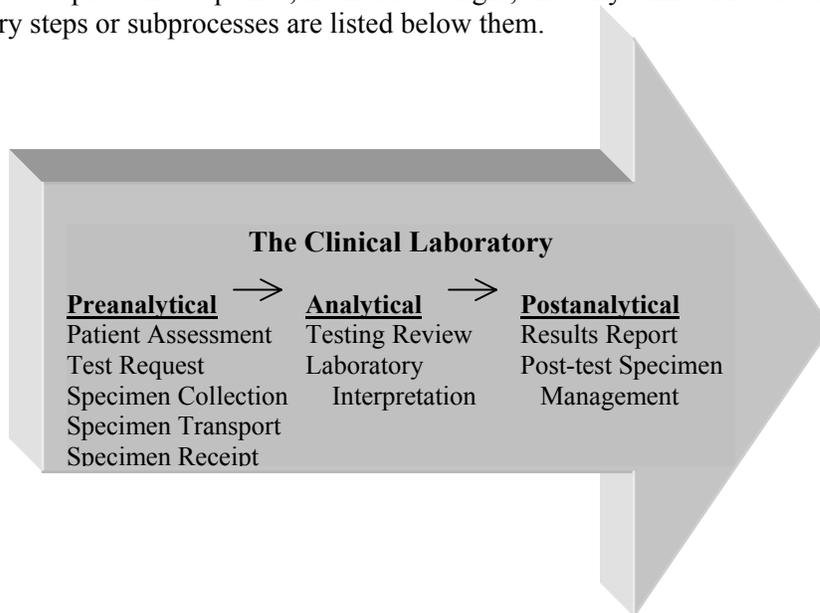
### C30-A2 Addresses the Following Quality System Essentials (QSEs)

Documents & Records	Organization	Personnel	Equipment	Purchasing & Inventory	Process Control	Information Management	Occurrence Management	Assessment	Process Improvement	Service & Satisfaction	Facilities & Safety
X		X			X						

Adapted from NCCLS document HS1— *A Quality System Model for Health Care*

### Path of Workflow

A path of workflow is the description of the necessary steps to deliver the particular product or service that the organization or entity provides. For example, [GP26-A2](#) defines a clinical laboratory path of workflow that consists of three sequential processes: preanalytical, analytical, and postanalytical. All clinical laboratories follow these processes to deliver the laboratory’s services, namely quality laboratory information. The arrow depicts the sequence, from left to right, that any clinical laboratory follows. In addition, the necessary steps or subprocesses are listed below them.



Adapted from NCCLS document HS1— *A Quality System Model for Health Care*

Most of NCCLS's documents relate to the clinical laboratory, so the most common path of workflow will be that depicted above. The path of workflow for other healthcare activities, e.g., respiratory services, imaging services, etc., or for other types of organizations, e.g., medical device manufacturers, will differ from that of the clinical laboratory. All such paths of workflow describe the sequence of activities necessary to produce the organization's or an entity's specific product or services. For those documents that relate to other paths of workflow, the icon will reflect different process steps.

**C30-A2 Addresses the Following Steps Within the Clinical Laboratory Path of Workflow**

Preanalytical					Analytical		Postanalytical	
Patient Assessment	Test Request	Specimen Collection	Specimen Transport	Specimen Receipt	Testing Review	Laboratory Interpretation	Results Report	Post-test Specimen Management
X		X			X		X	

Adapted from NCCLS document HS1—*A Quality System Model for Health Care*



# Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline—Second Edition

## 1 Introduction

Point-of-care (POC) blood glucose testing, as performed by trained personnel in acute and chronic care facilities, provides rapid blood glucose results that are used by medical staff members to make therapeutic decisions. In providing this service, the institution assumes a commitment to maintain high-quality POC blood glucose testing and effective methods for communicating the results to appropriate patient-care providers.

There is a need for specific guidelines and policies for POC blood glucose testing due to the unique characteristics of this activity. POC blood glucose testing often requires the coordination and cooperation of multiple departments, training of operators with limited laboratory training, and use of specimens and technologies that differ from those used by laboratories.

### 1.1 Scope

This guideline provides instructions and recommendations concerning the administration of POC blood glucose monitoring programs at acute and chronic care facilities where laboratory support is available. POC blood glucose monitoring systems provide rapid results required by medical staff members to make therapeutic decisions. For facilities where laboratory support is not available, refer to NCCLS document [AST4—Blood Glucose Testing in Settings Without Laboratory Support](#).

This document applies to quantitative *in vitro* POC whole blood glucose monitoring systems intended for use by healthcare professionals for management of patients with diabetes mellitus and other conditions with perturbations in glucose homeostasis. These test systems may be indicated for use with arterial, venous, or capillary whole blood samples obtained from adults, children, or neonates. This guideline does not pertain to glucose measurement for the purpose of screening for diabetes or diagnosing diabetes mellitus or other disorders of glucose metabolism.

Laboratory clinical chemistry analyzers or dedicated systems used to perform routine and stat glucose testing on plasma, serum, whole blood, urine, and cerebrospinal fluid are not included in the scope of this guideline.

## 2 Definitions<sup>a</sup>

**Authorization, *n*** - Recognition of a person who has satisfied the qualification requirements to perform POC blood glucose testing within an institution.

**Competency, *n*** - Following successful completion of a training program, the assessment of a person's ability to perform POC blood glucose testing.

**Director, *n*** - The person designated as having primary responsibility for the POC blood glucose testing service.

**Instrument verification, *n*** - A documented procedure for ensuring that POC blood glucose testing instruments are performing according to the manufacturer's established criteria.

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<sup>a</sup> Some of these definitions are found in NCCLS document NRSL8—*Terminology and Definitions for Use in NCCLS Documents*. For complete definitions and detailed source information, please refer to the most current edition of that document.

**Logbook**, *n* - A document containing information in physical or electronic form.

**Operator**, *n* - A person who is authorized to perform POC blood glucose testing.

**Plasma equivalent**, *n* - A glucose result obtained from a whole blood glucose monitoring system that is calibrated to yield a result equivalent to the result obtained on plasma which has been separated from the cellular components and measured on a laboratory analyzer; **NOTE:** At nominal (43%) hematocrit, this value will be approximately 11% higher than the whole blood concentration.<sup>1</sup>

**Point-of-care (POC) testing (bedside, near-patient testing)**, *n* - Testing performed outside a central laboratory environment, generally nearer to, or at the site of, the patient.

**Quality assurance (QA)**, *n* - All the planned and systematic activities implemented within the quality system and demonstrated as needed, to provide adequate confidence that an entity will fulfill requirements for quality.

**Quality control (QC; external or interlaboratory)**, *n* - 1) The operational techniques and activities that are used to fulfill requirements for quality; 2) In healthcare testing, the set of procedures designed to monitor the test method and the results to assure test system performance; **NOTE:** QC includes testing control materials, charting the results and analyzing them to identify sources of error, and evaluating and documenting any remedial action taken as a result of this analysis.

**Whole blood equivalent**, *n* - A glucose result obtained from a whole blood glucose monitoring system which is calibrated to yield a result equivalent to the result obtained on whole blood measured on a laboratory analyzer.

### 3 Policy

POC blood glucose testing in acute and chronic care facilities can be performed when the criteria in the following sections are met:

#### 3.1 Administration

At each facility, the focus of primary responsibility for management of the service shall be identified. When establishing a POC blood glucose testing service, all applicable regulations/requirements and institutional accreditation standards shall be met.

#### 3.2 Persons Who Perform the Tests

##### 3.2.1 Within an Institution

All personnel deemed eligible by the institution to perform POC blood glucose testing must demonstrate competency by successfully completing a formal training program (see [Section 9.1.1](#)), resulting in an institutional authorization to perform POC glucose testing for a specified period of time.

##### 3.2.2 Patients

Patients in the hospital or chronic care facility who wish to perform their own POC blood glucose testing for the purposes of therapy may be permitted to do so only with the explicit written authorization of the attending physician responsible for the patient's treatment. In so doing, the patient shall remain consistent with the policies of the institution, which has permitted this departure from standard procedures. Official hospital records shall be kept on all patients' blood glucose test results; those results are entered into the record as obtained from tests performed by the patient.

### 3.3 Methods

The selection of a method for POC blood glucose testing is based on a review of the performance characteristics of the POC blood glucose testing system and institutional needs. For example, if the system is to be used for a particular specimen type, such as neonatal capillary blood, the manufacturer's claims should be checked to ensure that the specimen type is recommended for use and the stated performance characteristics are suitable for use in the institution.

While most POC blood glucose testing systems use whole blood specimens for sampling and performing the tests, manufacturers may calibrate these systems to report either plasma equivalent or whole blood equivalent test results. It is recommended that the POC system chosen be calibrated to match the method in use in the clinical laboratory of the institution. That is, institutions reporting plasma glucose results from instruments in the clinical laboratory should select POC systems that report plasma equivalent results, and institutions reporting whole blood glucose results from instruments in the clinical laboratory should select POC systems that report whole blood equivalent results.

Note that the International Federation of Clinical Chemistry (IFCC) recommends harmonization to the concentration of glucose in plasma.<sup>2</sup>

The performance of the POC method should be demonstrated by comparison with the institution's laboratory blood glucose testing method. Several NCCLS documents provide detailed protocols for method performance evaluations ([EP9— Method Comparison and Bias Estimation Using Patient Samples](#), [EP10— Preliminary Evaluation of Quantitative Clinical Laboratory Methods](#), and [EP15— User Demonstration of Performance for Precision and Accuracy](#)).

Section 6 of this document outlines how to demonstrate the performance of POC glucose monitoring systems in comparison with the laboratory testing method.

### 3.4 Results

Specific policies and procedures shall be developed for recording, documenting, validating, and reporting results. These policies and procedures should include an appropriate reporting procedure for instances when the glucose value is in a specified critical high or low range.

### 3.5 Quality Assurance (QA)

To ensure reliable performance at all testing sites, a QA program is mandatory.

## 4 Appropriate Uses of POC Blood Glucose Testing

POC blood glucose testing is a valuable tool for the management of blood glucose concentrations in patients with diabetes and other conditions listed in [Section 4.1](#). Blood glucose concentrations in such patients, especially those with type 1 diabetes mellitus, often fluctuate and frequent adjustments in the patient's insulin dosage may be necessary. It is often impractical in these circumstances to obtain laboratory blood glucose measurements as frequently or as rapidly as is required.

### 4.1 Applications

Examples of applications of POC blood glucose testing include the following:

- The management of therapy to regulate blood glucose concentrations in patients with diabetes.

- The rapid detection of extreme blood glucose concentrations in patients whose symptoms and/or signs suggest hypoglycemia or severe hyperglycemia.
- The intraoperative and perioperative management of blood glucose concentrations in surgical patients.
- The monitoring (in the immediate postpartum period) of mothers with diabetes, as well as their infants, and the monitoring of other high-risk neonates.
- The rapid identification of extreme blood glucose concentrations in patients who present with a coma of unknown origin, especially in the emergency department.
- The monitoring of patients who receive parenteral hyperalimentation or medication likely to affect their blood glucose concentrations.
- Patient education for diabetes management.

## 4.2 Limitations

It is important to recognize that, in certain circumstances, there are inherent limitations to each POC blood glucose testing system. For a variety of reasons, most POC blood glucose instruments are less accurate than laboratory instruments. With certain systems, significant errors in POC blood glucose testing results may occur when samples from patients with a very low or very high packed cell volume (PCV; hematocrit) are tested.

In tests done on hypoglycemic patients, the error may be clinically significant. In all cases, users of POC blood glucose testing instrumentation shall be aware of all limitations described by the manufacturer. In areas where the POC method has known limitations or questionable results, for example, results below a certain glucose concentration, the institution shall establish a policy for confirmation of POC results using a laboratory glucose analyzer.

For information on physiological and pathophysiological factors that may affect glucose concentrations in blood specimens, refer to [Section 8.2.3](#).

## 4.3 Areas of Use

Each institution shall define the areas where POC blood glucose testing instrumentation is to be used (e.g., the nursery, critical care units, medical-surgical units, the postanesthetic recovery room, or in dialysis areas). All areas of use shall be staffed with personnel who are authorized by the institution to perform POC blood glucose testing.

## 5 Administration

### 5.1 Designation of Responsibility

Primary responsibility for management of this service shall reside with a director(s) of the POC blood glucose testing service. The director(s) shall be knowledgeable in all aspects of the program (e.g., clinical implications, instrumentation, troubleshooting, administration of the POC blood glucose testing service, QA, blood collection, analysis, and documentation). The director(s) may delegate the responsibility to perform these duties to a limited number of persons whose scope of responsibility is defined.

POC blood glucose testing services in acute and chronic care facilities require a director who is responsible for the following duties:

- Selecting appropriate methodology and instrumentation to perform POC blood glucose testing.
- Designing, implementing, and monitoring the POC blood glucose testing service.
- Developing QA and QC procedures and methods.
- Implementing training programs and authorization for personnel who perform testing.
- Preparing and reviewing a detailed policy/procedure manual.
- Implementing a regular maintenance schedule for equipment.
- Monitoring applicable regulatory requirements and implementing appropriate procedures.

## 5.2 Coordination of Services

Training, QA, and service/maintenance are specific areas that may require the service director to coordinate with other departments.

Where appropriate, a standing committee may be formed to advise the POC blood glucose testing service on relevant policies and procedures (e.g., training, authorization of personnel, and QA). The committee should include representatives from the medical staff (or healthcare providers) including but not limited to representatives from the areas of the laboratory, nursing, physicians, infection control, QA, institutional administration, and diabetes education.

# 6 Performance Demonstration of POC Blood Glucose Monitoring System

## 6.1 Initial Performance Demonstration

Performance criteria (e.g., precision, accuracy, and linearity within assay range) for the selected glucose monitoring system are specified by the manufacturer and should be demonstrated by the institution in the hypoglycemic, euglycemic and hyperglycemic ranges. Documentation of this procedure should be retained for the life of the monitoring system.

Patient specimens, commercially available materials designed to support POC blood glucose testing may be used in the initial assessment of precision, accuracy, linearity, and reportable range, using protocols approved by the evaluating laboratory. Consult NCCLS documents [EP9— Method Comparison and Bias Estimation Using Patient Samples](#), [EP10— Preliminary Evaluation of Quantitative Clinical Laboratory Methods](#), and [EP15— User Demonstration of Performance for Precision and Accuracy](#).

## 6.2 Demonstration of Performance of Additional Glucose Monitors

When demonstration of performance of the first monitor is complete, subsequent monitors of the same type shall be evaluated. This can be accomplished by an abbreviated procedure, e.g., comparison to an initial monitor using a limited number of controls or patient specimens.

## 6.3 Comparing Results between the POC Blood Glucose Monitoring System and a Laboratory Instrument

### 6.3.1 Factors to Consider before Evaluating a POC Glucose Monitoring System

Review the package insert and operating manual of the POC blood glucose monitoring system for information regarding whether plasma equivalent or whole blood equivalent results are reported, the recommended specimen type(s) and specimen handling procedures. This information will influence how the evaluation is planned. Attention to the following considerations is important:

- Proper procedures for collecting blood specimens. See NCCLS documents [H3](#)— *Procedures for the Collection of Diagnostic Blood Specimens by Venipuncture*, [H4](#)— *Procedures and Devices for the Collection of Diagnostic Blood Specimens by Skin Puncture*, and [H11](#)— *Procedures for the Collection of Arterial Blood Specimens*.
- Precautionary measures to avoid interferences in POC glucose monitoring:
  - Avoid sugary contaminants on the patient’s fingers by cleansing the site prior to skin puncture.
  - Make sure that the skin is clean and dry before puncture.
  - If alcohol is used for cleansing, make sure the skin is dry before puncture to avoid mixing alcohol with the blood specimen, because this may cause hemolysis or interfere with some POC glucose devices.
  - Avoid edematous areas.
  - DO NOT collect venous specimens from an arm proximal to an active intravenous therapy site
  - If blood is collected from an arterial line, flush the line adequately before blood collection ([See Section 8.2.2](#))
- Glucose metabolism. Glucose metabolism by blood cells usually decreases the glucose concentration of whole blood specimens by approximately 5 to 7% per hour at room temperature.<sup>1,3, 4</sup> The rate of glycolysis is increased in specimens with high white blood cell counts (e.g., in patients with leukemia).<sup>5</sup> Collections of specimens into tubes containing fluoride decreases, but does not completely prevent, glycolysis in the specimen.<sup>5,6</sup> Removal of cells from whole blood specimens stabilizes glucose. There is little change in glucose over time in serum or plasma that has been removed from cellular elements, but care shall be taken to avoid changes due to evaporation. Fluoride interferes with some methods; consult manufacturer’s directives regarding suitable inhibition of glycolysis.
- Blood oxygenation. Depending on the chemistry of the monitoring system, high or low  $pO_2$  may affect the response of some systems.
- Specimen types (capillary, venous, arterial, line draws)<sup>7,8</sup>
  - Certain specimens are not recommended for use with some monitoring systems.
  - Glucose concentrations may differ among different specimen types collected at the same time from the same individual. For example, capillary glucose concentrations may be up to 20 - 30 mg/dL (1.1 to 1.7 mmol/L) higher than venous concentrations in an individual who has recently ingested food and/or liquids/beverages/drinks.<sup>9,10</sup>
- Effects of hematocrit. Most glucose monitoring systems provide accurate measurements only within a defined hematocrit range, and they are not suitable for serum or plasma samples.<sup>11,12</sup> Results can be affected by the different water contents and viscosities of specimens with high and low hematocrits. Newborn infants represent a special population that often has high hematocrits that may affect glucose measurement. Refer to manufacturer’s information regarding the acceptable hematocrit range and expected effects of hematocrit for a specific monitoring system.
- Factors that rapidly change blood glucose concentrations.
  - Within 2 hours after carbohydrate intake or insulin administration.
- Potential interferences with glucose measurement. A number of drugs such as mannitol, acetaminophen, ascorbic acid (vitamin C), and dopamine have been observed to affect glucose results by POC glucose meters.<sup>3, 13</sup> Refer to manufacturer's information regarding potential interferences for a specific meter.

Prior to the start of the study, the operators should become familiar with the operation and maintenance of the POC glucose monitoring system. This can be achieved by training from the manufacturer's representative, or at a minimum by reviewing the instructions and practicing with blood specimens and control solutions on the glucose monitoring system.

### 6.3.2 Experimental Approach

An experimental approach should be employed which assures satisfactory concordance of POC and comparison instrument results, as defined by the director(s) of the POC blood glucose testing service. The experimental approach should be documented.

The following approach is suggested.

#### 6.3.2.1 Blood Samples

Use of certain specimen types and handling procedures should follow the labeling instructions and recommendations made by the manufacturer of the glucose monitoring system.

##### 6.3.2.1.1 Using Fresh Blood Samples with Unaltered Glucose Concentrations

- Collect sufficient volume of the appropriate specimen so that testing with both the POC glucose monitor and the laboratory instrument can be performed on portions of the same specimen.
- Over the course of the evaluation, collect at least 40 specimens that span the entire measurement range of the glucose monitoring system.

##### 6.3.2.1.2 Using Altered Blood Samples

- Use this approach only if it is consistent with the labeling instructions and recommendations by the manufacturer of the glucose monitoring system.
- Follow a glucose supplementing (spiking) procedure provided by the manufacturer of the glucose monitoring system.
- Hypoglycemic samples may be prepared by allowing the anticoagulated blood to undergo glycolysis to reach a low glucose concentration. A procedure recommended by the manufacturer should be followed.
- In general, prepare at least 40 specimens that span the measurement range of the glucose monitoring system, e.g., target glucose concentrations of 25, 50, 80, 150, 250, 400 and 600 mg/dL (1.4, 2.8, 4.4, 8.3, 13.9, 22.2 and 33.3 mmol/L).
- Use this approach only for obtaining sufficient samples with glucose <2.8 mmol/L (<50 mg/dL) or >22.2 mmol/L (>400 mg/dL)

#### 6.3.2.2 Laboratory Instrument

The comparison method should be in stable operation according to manufacturer's and regulatory directives. If desired, a glucose standard reference material or a control material, which is traceable to a standard reference material, can be used to confirm the performance of the laboratory instrument. An example of such a material is Standard Reference Material SRM/RM 965 Glucose in Frozen Human Serum from the National Institute for Science and Technology (<http://srmcatalog.nist.gov>). The user should verify that the selected reference or control material is commutable with human serum for the laboratory method and thus will provide a valid check on method accuracy traceability. The manufacturer should be contacted for information on suitable commutable reference materials.

QC results of the laboratory instrument during the study should be reviewed for any significant changes.

### 6.3.2.3 Testing Blood Samples

Each sample should be tested in duplicate by the glucose monitoring system and by the laboratory instrument. Within five minutes of analysis on the POC glucose monitoring system, the blood sample should be tested by the laboratory's whole blood analyzer or centrifuged to separate plasma or serum from the cellular elements. Refer to manufacturer's recommendations for appropriate anticoagulants. The separated plasma or serum should be tested by the laboratory's analyzer within 60 minutes. If small-volume specimens are used in conjunction with the laboratory analyzer, care should be taken to minimize the time of exposure to air, to avoid specimen evaporation and falsely increased glucose concentrations.

### 6.3.2.4 Comparing the Test Results

For each sample tested, individual results from the POC glucose monitoring system are compared to the mean value from the laboratory analyzer. Duplicate laboratory results should match within 4% or 4 mg/dL (0.22 mmol/L), whichever is greater. If there was a deviation in the protocol (e.g., use or handling of a blood sample contraindicated by the protocol), the affected results should not be included in the comparison.

Ideally, 95% of the individual results from the POC glucose monitoring system should agree within  $\pm 15$  mg/dL ( $\pm 0.83$  mmol/L) of the laboratory analyzer values at glucose concentrations below 75 mg/dL (4.2 mmol/L) and within  $\pm 20\%$  of the laboratory analyzer values at glucose concentrations at or above 75 mg/dL (4.2 mmol/L).<sup>14</sup> However, these performance criteria are influenced by:

- the number of samples analyzed;
- the distribution of samples in the different regions of the measurement range;
- bias of the laboratory analyzer used in the study.

These factors should be considered when reviewing performance of the glucose monitoring system.

## 7 Quality Assurance Program

It is the responsibility of the POC director to establish a QA program that meets all local, regional, and national regulations/requirements and institutional accreditation standards.

### 7.1 Quality Assurance Log

A permanent record where QC results and other QA information (e.g., maintenance service record) are maintained shall be kept for each instrument. QC documentation should include the date and time of testing, the instrument recalibration or calibration verification (if indicated by manufacturer's directions), the strip lot number, control lot numbers, the instrument number, the operator's identification, and control results. The QA record should be reviewed by an appropriate individual at a frequency specified by the institution, and that review should be documented accordingly. QC records should be kept for a period of time that is consistent with accreditation, local, and institutional requirements.

In the absence of control ranges being stored in the software of the instrument, the acceptable limits for results obtained from testing control material shall be posted so that users can determine if results are "in control" or "out of control." All results shall be recorded. Any corrective action taken to restore an "out-of-control" situation should be carefully recorded in the log.

## 7.2 QC

Most POC blood glucose monitors are unit use devices, where the disposable element can be used for only one test. For this type of device, a QC test performed with one disposable element has limited predictive power for the quality of a test performed on a patient sample with another disposable element. For this reason, QC should be performed when a new lot of disposables is received and when atypical results are observed. Please refer to the most current version of NCCLS document [EP18—\*Quality Management for Unit-Use Testing\*](#) for recommendations on frequency of QC Testing. Other reasons for performing QC, such as assessing operator competency and compliance with regulatory requirements, may require more frequent performance of QC.

### 7.2.1 QC Material

QC material in the form of control solutions may be obtained from the manufacturer, a third party provider, or may be prepared by the laboratory. QC material from a source other than the manufacturer of the glucose monitoring system should be used only if it is consistent with the labeling instructions and recommendations of the manufacturer of the glucose monitoring system. These materials will have an established mean value and allowable limits. The program director should establish the allowable limits by using the manufacturer's recommendations or other criteria established by the institution. Other criteria are based on clinically useful limits or the ranges established by the institution's laboratory, based on replicate assays and calculation of means and standard deviations. It is recommended to run a minimum of two control materials at low and high concentrations appropriate for the patients being tested. The choice of concentrations may be different for different clinical settings. (See the most current version of NCCLS document [C24—\*Statistical Quality Control for Quantitative Measurements: Principles and Definitions\*](#).)

### 7.2.2 Frequency of Instrument QC

Instrument QC checks should be performed on a regular basis, and at a minimum, be compliant with manufacturer's recommendations and regulatory requirements. Guidelines should be established to direct the operator to take appropriate action when a QC test result is out of range. If linearity checks are required by governmental or accrediting agencies, refer to the manufacturer's instructions.

### 7.2.3 Frequency of Operator QC

Because POC blood glucose testing is a technique-dependent procedure, each operator should perform a minimum of one QC test per month. More frequent QC testing is recommended.

### 7.2.4 Additional QC Checks

Additional QC checks should be performed each time a reagent lot is changed and when batteries are replaced, in order to investigate questionable results, possible instrument damage, or reagent deterioration.

## 7.3 Maintenance and Service

The manufacturer's recommendations for a regular maintenance schedule should be followed. This plan should be formulated in advance. The instrument-specific QC logbook should have documentation that states when and by whom these procedures are performed.

## 7.4 Proficiency Testing

It is recommended that the institution participate in a proficiency-testing program that meets accreditation, national, and local requirements.

## 8 Procedure

### 8.1 Procedure Manual

Each testing site should have immediate access to a procedure manual that contains the principle of operation, descriptions of reagents/equipment, calibration or calibration verification, QC, a stepwise procedure, the procedure for reporting results, procedure limitations, references, any supplemental material, and documentation that the manual is reviewed and updated on a routine basis. (See the most current version of [NCCLS document GP2—Clinical Laboratory Technical Procedure Manuals](#)).

### 8.2 Specimen Collection

#### 8.2.1 Patient Condition

Check the patient for conditions that might affect the interpretation of test results ([see Section 8.2.3](#)).

#### 8.2.2 Sample Collection

Whole blood samples should be collected by skin puncture from the heel (infants only), the finger, or from a flushed heparinized line. Arterial blood, other venous blood samples or capillary samples collected from other sites should not be used unless indicated in the manufacturer's instructions or verified by the institution (in conjunction with the laboratory). Operators should observe standard precautions. Specimen collection guidelines appear in NCCLS documents [H4—Procedures and Devices for the Collection of Diagnostic Blood Specimens by Skin Puncture](#), [H11—Procedures for the Collection of Arterial Blood Specimens](#), and [LA4—Blood Collection on Filter Paper for Neonatal Screening Programs](#). When obtaining specimens from indwelling lines or catheters, refer to NCCLS document [H3—Procedures for the Collection of Diagnostic Blood Specimens by Venipuncture](#). Volume and placement of the sample should conform to requirements specified by the manufacturer of the test reagent system.

The following are general precautions for the collection of the commonly used types of specimens for POC glucose monitoring:

- Finger Puncture (adults and older children)
  - The recommended puncture site is the palm-side surface of the end of the finger (not the side or the tip of the finger), across the fingerprints and not parallel to them. The middle and ring fingers are preferred. For diagrams, see NCCLS document [H4—Procedures and Devices for the Collection of Diagnostic Blood Specimens by Skin Puncture](#).
  - DO NOT puncture the fingers of newborns. DO NOT use previously punctured, infected or edematous sites.
  - Clean the puncture site using an alcohol swab (70% aqueous isopropanol) and ALLOW THE ALCOHOL TO DRY for proper disinfecting action and to avoid mixing the blood with alcohol, which interferes with some POC tests.
  - It is a good practice to wipe away the first drop of blood with a dry gauze pad.

- Obtain a free-flowing drop of blood of adequate volume for the POC glucose test. Blood flow can be enhanced by holding the puncture site downward and gently applying intermittent pressure to the surrounding tissue above the site. Strong repetitive pressure should be avoided.
- When using the finger, diabetes specialists recommend using the side of the finger for a puncture site.<sup>15</sup>
- Special Considerations for Heel Puncture (neonates / infants, only)
  - Warming the site is strongly recommended.
  - Choose a site on the inside or outside surface of the heel (For illustrations, see the most current version of NCCLS document [H4—Procedures and Devices for the Collection of Diagnostic Blood Specimens by Skin Puncture](#)).
  - DO NOT use the curvature of the heel, central area of an infant’s heel, or the arch of the foot.
  - Use a device which punctures no deeper than 2.0 mm to avoid puncturing underlying bone.
- Indwelling Lines or Catheters
  - A line or catheter is a piece of tubing inserted into a patient’s vein or artery for administering fluids and medications, monitoring pressures, or obtaining blood samples for diagnostic tests.
  - Persons who will obtain blood from indwelling cardiovascular (arterial, central venous) or umbilical lines should be properly trained.
  - Lines are flushed with a solution to reduce the risk of thrombosis. This solution must be cleared from the line before blood specimens are drawn for POC testing. Discarding an amount of blood at least two times the dead-space volume of the line is necessary before collecting blood for a POC or laboratory test.
  - Do not collect samples from an indwelling line that has a solution containing glucose.

### 8.2.3 Physiological and Pathophysiological Factors That May Affect Glucose Concentrations in Blood Specimens

The glucose concentration in different blood specimens (e.g., arterial, venous, and capillary blood) can differ significantly due to physiological variables. These differences are not predictable and can be influenced by factors such as metabolic status, fasting or postprandial states, exercise, etc.

When fasting, venous blood glucose concentration is comparable to that of capillary blood. For several hours after ingestion of carbohydrates, glucose concentrations may be substantially lower in venous blood than in capillary blood.

Conditions that reduce peripheral blood circulation may strongly influence capillary blood glucose results. These conditions include severe dehydration, severe hypotension, shock, and hyperglycemic-hyperosmolar state (with or without ketosis).<sup>16,17</sup>

Regardless of the source of blood collection, the glucose concentration in plasma is higher than that in erythrocytes because the water content of plasma exceeds that in erythrocytes. Consequently, plasma glucose concentration is higher than whole blood glucose concentration; the difference varies with the hematocrit of the specimen. At a hematocrit of 43%, the glucose concentration in the plasma is ~11%

higher than that in whole blood.<sup>1</sup> Glucose monitoring systems can be calibrated by the manufacturers to report plasma-equivalent results, which are, on average, 10 to 12% higher than whole blood results.

#### **8.2.4 Special Precautions**

When performing POC blood glucose testing, precautions shall be taken to avoid transmitting blood-borne diseases between patients. Lancets and the platforms of spring-loaded lancets shall be discarded after each use, according to manufacturer's instructions. Instruments contaminated by blood shall be disinfected. Procedures should adhere to those that appear in the most current version NCCLS document [M29—Protection of Laboratory Workers from Occupationally Acquired Infections](#).

### **8.3 Instrument Calibration**

Calibration or coding of the instrument to the strip should be performed according to the manufacturer's instructions. These procedures shall be documented in the QC record.

### **8.4 Test Procedure**

#### **8.4.1 Preliminary Steps**

Before beginning the test, the operator should complete the following preliminary steps:

- (1) Determine that QC testing has been performed and documented; and if not, perform and document QC according to established policies (see [Section 7.1](#)).
- (2) Check the reagent container to determine the date on which it was opened (when appropriate), the expiration date of the reagent, and check that the reagent has been properly stored (e.g., lid is on container, correct storage temperature).
- (3) Verify that the test strip appears to be undamaged; if it is, discard strip.

#### **8.4.2 Test for Blood Glucose**

Perform the test for blood glucose according to the manufacturer's directions.

### **8.5 Results**

Record results in the medical record in a manner that clearly distinguishes between those performed at the POC site and those performed in the laboratory, as well as between patient- and staff-generated results. The date and time of testing, and the operator identification should be a part of the result entry.

#### **8.5.1 Critical Values**

Critical high- and low-concentration limits should be established by each institution based on patient-care considerations; action policies should be established for values that fall outside these concentrations.

#### **8.5.2 Results Outside Measuring Range**

Policies for handling results that fall outside the measurement range of the instrument should be included in the procedure.

## 9 Institutional Authorization Process

Authorization to perform POC blood glucose testing within the institution should be limited to those persons who have completed a qualification process that includes a training program and demonstration of proficiency. A list of personnel currently authorized to perform POC blood glucose testing should be readily available.

### 9.1 Training Program

#### 9.1.1 Training

The guidelines listed below are intended to ensure that the training program contains an adequate body of information and follows a standardized format. The training program should be reviewed yearly and updated where appropriate.

A training session(s), preferably including audiovisual material, should contain the following components (with institution-specific modifications where appropriate):

- Instruction on the intended uses of POC blood glucose testing within the institution and the limitations of the test system selected.
- Instruction on critical high and low values, with appropriate follow-up actions.
- Explanation of potential influences on test results, including:
  - Limitations inherent to the method (see [Section 4.2](#));
  - Drugs, metabolites and endogenous substances that may interfere with the glucose monitoring system;
  - Applying insufficient blood for a test;
  - Applying a second drop of blood to the monitoring system before or after the test has started;
  - Samples with high or low hematocrit values;
  - Factors related to sample types and collection procedures described in [Section 6.3.1](#);
  - Physiological factors described in [Section 8.2.3](#).
- Explanation of the differences observed in glucose concentrations between whole blood and serum or plasma.
- Explanation of the policy for the timing of tests, with provisions for emergency testing and flexibility for special medical orders.
- Instruction on, or demonstration of procedures for obtaining adequate blood samples from the finger, the heel (infants), and flushed heparinized lines.
- Instruction on the operation of the specific POC blood glucose testing instrument used at the institution. (Full use of educational material supplied by the manufacturer is encouraged.)
- Instruction on how to document test results in accordance with the institution's recording procedures.
- Infection control instruction that conforms to institutional policies on standard precautions for potential contact with blood and the disposal of blood-contaminated material.

- Procedures for QC of instruments, reagents, and operator proficiency, with actions to be taken in the event of error.
- Procedures for instrument operation, maintenance, and troubleshooting.
- Instruction on the sources of potential error specific to the system or the procedure.

### **9.1.2 Verification**

A written examination should be administered to verify the trainee's knowledge of the educational material outlined in the previous section.

## **9.2 Demonstration of Operator Competency for POC Blood Glucose Testing**

### **9.2.1 Practice**

After completing the training program ([see Section 9.1](#)), the trainee should practice collecting and testing samples.

### **9.2.2 Assessment of Competency**

The competency of trainees shall be assessed. Trainees shall demonstrate competency in performing the procedure; evidence of this competency shall be documented. The evaluator should refer to the instrument-specific skill checklist supplied by the manufacturer and modify it as appropriate for the institution. The instructor should assess the competency of the trainee by observing the trainee's performance of all steps of a blood glucose test, including sample collection.

### **9.2.3 Quality Control Testing Procedure Proficiency**

The trainee shall demonstrate the following to the instructor: mastery of QC testing procedures and the documentation of QC results as outlined by the instrument-specific skill checklist.

## **9.3 Continuing Authorization**

Continuing authorization should depend on a satisfactory QC record and demonstration of technical competency as mentioned in [Section 9.2.2](#). Operator authorization should be reviewed periodically for all personnel at an interval determined by the organization. (The recommendation is at least once per year)

If a new testing system is implemented, all the operators should be reauthorized on the new system.

## **9.4 Withdrawal of POC Blood Glucose Testing Authorization**

POC blood glucose testing authorization should be withdrawn by removing operators from the list of authorized personnel if they fail to follow QA or documentation guidelines, or if they perform inaccurate blood glucose tests. Institutions should develop policies and protocols to determine if and how authorization should be reinstated.

## References

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- <sup>2</sup> Burnett RW, D’Orazio P, Fogh-Andersen N, et al. Scientific Division, Working Group on Selective Electrodes. IFCC recommendation on reporting results for blood glucose. *Clin Chem Acta*. 2001; 307(1-2):205-209.
- <sup>3</sup> Kost GJ, Nguyen TH, Tang Z. Whole-blood glucose and lactate. Trilayer biosensors, drug interference, metabolism, and practice guidelines. *Arch Pathol Lab Med*. 2000; 124:8,1128-1134.
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- <sup>7</sup> Larsson-Conn U. Differences between capillary and venous blood glucose during oral glucose tolerance tests. *Scan J Clin Lab Invest*. 1976;36:805-808.
- <sup>8</sup> Kupke IR, Kather B, Zeugner S. On the composition of capillary and venous blood serum. *Clin Chim Acta*. 1981;112:177-185.
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- <sup>13</sup> Tang Z, Du X, Louie RF, Kost GJ. Effects of drugs on glucose measurements with handheld glucose meters and a portable glucose analyzer. *Am J Clin Pathol*. 2000;113:75-86.
- <sup>14</sup> International Organization for Standardization (ISO). In vitro diagnostic systems—Requirements for in vitro blood glucose monitoring systems for self-testing in managing diabetes mellitus. ISO/DIS 15197.2. Geneva:2001.
- <sup>15</sup> American Diabetes Association. American Diabetes Association Complete Guide to Diabetes. Alexandria, VA: ADA; 1996;409.
- <sup>16</sup> Atkin SH, Dasmahapatra A, Jaker MS, Chorost MI, and Reddy S: Fingertick glucose determination in shock. *Annals of Internal Medicine*. 1991;114:1020-1024.
- <sup>17</sup> Sylvain HF, Pokorny ME, English SM, et al. Accuracy of fingertick glucose values in shock patients. *Am J Crit Care*. 1995;4:44-48.

**NCCLS consensus procedures include an appeals process that is described in detail in Section 9 of the Administrative Procedures. For further information contact the Executive Offices or visit our website at [www.nccls.org](http://www.nccls.org).**

## Summary of Comments and Working Group Responses

*C30-A: Ancillary (Bedside) Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline*

### Foreword

1. This document waffles on who should be responsible for designing and monitoring a point-of-care blood glucose testing program. It is difficult to envision such a program without the clinical laboratory being the focal point. The statements in the first paragraph of “Foreword” and in Section 3.1 also support the laboratory's role in these programs. However, these statements seem patronizing in comparison to the second paragraph of the Foreword.
  - **The Foreword has been revised and the issue of responsibility is addressed in the Introduction and Section 3.1.**

### Section 1

2. Add the following bullet: “Monitor and implement changes in Federal (State etc.) laboratory regulations.”
  - **The bullet has been added; however, Section 1 was revised, and the bulleted list was moved to Section 5.1.**

### Section 3.3

3. A reference is needed for this statement, which is surely method- and sample-dependent. What measurement, which instrument, and which method is the first bullet based on? A reference is needed here.
  - **This section has been extensively rewritten. Additional information has also been added in Section 6. Pertinent references have been added.**

### Section 4

4. Add to the end of the first sentence: “and other conditions as listed in Section 4.2.”
  - **The revision has been incorporated as suggested.**

### Section 4.1

5. The second paragraph is already stated in the Foreword.
  - **The sentence has been deleted.**

Section 9.1.1 (Previously Section 6.1.1)

6. Modify the first sentence as follows: “The guidelines listed below are intended to ensure that the training program contains an adequate body of information and follows a standardized format. The training program should be reviewed yearly and updated where appropriate.”

- **The revision has been incorporated as suggested.**

7. Modify the twelfth bullet as follows: “... instrument calibration, or calibration verification, maintenance, ...”

- **The bullet has been rewritten.**

Section 9.2.2 (Previously Section 6.2.2)

8. Consider the need to recommend a more rigid program.

- **All of Section 9.2 has been revised.**

Section 7.1 (Previously Section 8.1)

9. Add the following to the second sentence: “... recalibration or calibration verification (if indicated ...”

- **The section has been rewritten to address the commenter’s comment.**

Section 7.2.1 (Previously Section 8.2.1)

10. Since this is specifically for glucose, I would like to see more specific ranges stated for QC to cover, for example, at the clinical decision points for hypoglycemia or hyperglycemia.

- **The section has been revised to include a minimum recommendation.**

11. The quality control material should test certain key ranges of the response: low, normal, high, etc.

- **See the response to Comment 10.**

Section 7.2.3 (Previously Section 8.2.3)

12. This section states that because point-of-care blood glucose testing is a technique-dependent procedure, each operator should perform a minimum of one QC test per week. More frequent QC testing is recommended. We suggest that you reconsider this standard to possibly a quarterly frequency in addition to the required yearly competency check.

- **The minimum recommendation has been changed to one QC test per month.**

Section 8.4.1 (Previously Section 9.4.1)

13. (2): How do you check if the reagent has been properly stored?

- **This statement has been revised.**

## Summary of Delegate Comments and Working Group Responses

*C30-A2: Point-of-Care Blood Glucose Testing in Acute and Chronic Care Facilities; Approved Guideline—Second Edition*

### Section 4

1. The reader is directed to Section 4.2 on Limitations and should probably instead be directed to Section 4.1 on Applications.

- **The text has been modified as recommended.**

### Section 6.3.2.1.2

2. The following bullet should be added: "Use this approach only for obtaining sufficient samples with glucose <2.8 mmol/L (<50 mg/dL) or >22.2 mmol/L (>400 mg/dL)."

- **A bullet has been added as recommended.**

3. The third bullet should be revised to read: "Hypoglycemic samples may be prepared by allowing the anticoagulated blood to undergo glycolysis to reach a low concentration. A procedure recommended by the manufacturer should be followed."

- **The text has been revised as recommended.**

### Section 7.2

4. Section 7.2 needs to be reworded. I take major exception to some statements made in Section 7.2. "For this type of (unit use) device, a single QC test performed with one disposable element has limited predictive power for the quality of a test performed on a patient sample with another disposable element." If this statement is true, it means that the slide-to-slide variation is so great that the results of one sampling cannot be related to another sampling. The statement about doing QC "when any significant changes to the system are detected," needs clarification. How would anyone know when a significant change occurs if analyzing QC has such limited predictive power? What would "atypical" results be? I suppose we should expect loss of them due to the highly variable nature of the slide implied in the above statement. I believe that periodic testing of unit use test devices with QC material establishes that the test units have not been subject to environmental conditions that have affected the test results. This is especially important in point-of-care situations where storage conditions may vary.

- **Section 7.2 has been modified to respond to the commenter's concerns. The remainder of the text is consistent with current guidelines for QC of unit use devices.**

### Section 7.2.3

5. Section 7.2.3 states each operator should perform a minimum of one QC test per month. We suggest basing the frequency of running QC on how often operator performs technique.

- **The original recommendation for QC testing has been maintained since monthly frequency is considered an appropriate interval to maintain operator competency.**

Section 8.2.2

6. Add the following sub-bullet: " Diabetes specialists usually recommend using the side of for a puncture site (American Diabetes Association to Diabetes. American Diabetes Association, Alexandria, Page 109).
  - **In response to the comment, the text has been modified to read: "When using the finger, diabetes specialists recommend using the side of the finger for a puncture site," and includes the following reference: *American Diabetes Association Complete Guide to Diabetes*. Alexandria, VA: American Diabetes Association. 1996:409.**

Section 8.3

7. Some systems (such as the Accucheck) have, for lack of a better phrase, an electronic chip, with a code, that is designated for particular test strips. It is recommended to add in Section 8.4.1, Preliminary Steps, a statement that if the operator is using one of these systems, the operator should verify that the inserted chip is appropriate for the vial of test strip that will be used for the test. (The code is written on the test strip vial and on the chip, so it is easy to verify.)
  - **This point is adequately addressed in the first sentence of Section 8.3.**

Section 9.1.1

8. "See Section 4.1 for limitations to the method" should be changed to "See Section 4.2."
  - **The text has been modified as recommended.**

References

9. Reference #14 is a repeat of reference #3.
  - **This editorial correction has been made.**

**Related NCCLS Publications\***

- AST4-A Blood Glucose Testing in Settings Without Laboratory Support; Approved Guideline (1999).** This document provides recommendations for personnel performing blood glucose testing at sites outside the traditional clinical laboratory. The guideline addresses test performance, quality control, personnel training, and administrative responsibility.
- EP9-A Method Comparison and Bias Estimation Using Patient Samples; Approved Guideline (1995).** This document addresses procedures for determining the bias between two clinical methods or devices, and for the design of a method comparison experiment using split patient samples and data analysis.
- EP10-A Preliminary Evaluation of Quantitative Clinical Laboratory Methods; Approved Guideline (1998).** This guideline addresses experimental design and data analysis for preliminary evaluation of the performance of an analytical method or device.
- EP18-P Quality Management for Unit-Use Testing; Proposed Guideline (1999).** This guideline recommends a quality management system for unit-use devices that will aid in the identification, understanding and management of sources of error and help to ensure correct results. It is targeted for those involved in the supervision of laboratory-testing quality management, and it addresses issues related to specimen collection through reporting of test results.
- GP2-A4 Clinical Laboratory Technical Procedure Manual; Approved Guideline—Fourth Edition (2002).** This document provides guidance on development, review, approval, management, and use of policy, process, and procedure documents in the laboratory testing community.
- H3-A4 Procedures for the Collection of Diagnostic Blood Specimens by Venipuncture; Approved Standard— Fourth Edition (1998).** This document provides procedures for the collection of diagnostic specimens by venipuncture, including line draws, blood culture collection, and venipuncture in children. It also includes recommendations on order of draw.
- H4-A4 Procedures for the Collection of Diagnostic Blood Specimens By Skin Puncture; Approved Standard—Fourth Edition (1999).** This document provides a technique for the collection of diagnostic blood specimens by skin puncture, including recommendations for collection sites and specimen handling and identification. Specifications for disposable devices used to collect, process, and transfer diagnostic blood specimens obtained by skin puncture are also included.
- H11-A3 Procedures for the Collection of Arterial Blood Specimens; Approved Standard—Third Edition (1999).** This standard describes principles for collecting, handling, and transporting arterial blood specimens. The document is aimed at reducing collection hazards and ensuring integrity of the arterial specimen.
- LA4-A3 Blood Collection on Filter Paper for Neonatal Screening Programs; Approved Standard—Third Edition (1997).** This document provides techniques for specimen collection; specifications for specimen matrix and shipment; and requirements for the specimen collection kit.

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\* Proposed- and tentative-level documents are being advanced through the NCCLS consensus process; therefore, readers should refer to the most recent editions.

**Related NCCLS Publications (Continued)**

- M29-A2**     **Protection of Laboratory Workers from Occupationally Acquired Infectious – Second Edition; Approved Guideline (2001).** This document provides guidance on the risk of transmission of hepatitis viruses and human immunodeficiency viruses in any laboratory setting; specific precautions for preventing the laboratory transmission of blood-borne infection from laboratory instruments and materials; and recommendations for the management of blood-borne exposure.
- NRSCL8-A**   **Terminology and Definitions for Use in NCCLS Documents; Approved Standard (1998).** This document provides standard definitions for use in NCCLS standards and guidelines, and for submitting candidate reference methods and materials to the National Reference System for the Clinical laboratory (NRSCL).

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